

brook

Implementing
Business Support
Interventions to
Facilitate Change

## **Course Overview:**

Six Sigma Certification And Training

Green Belt

brookconsult.co.uk



### **Content:**

The content will introduce learners to Lean tools and techniques together with how to get the best competitive advantage from implementing it in their operations.

### Week 1

Day 1 AM:  • Introduction to Six Sigma	Day 2 AM: Day 1 Recap Kano Analysis CTQ SIPCO	Day 3 AM: Day 2 Recap KPI's (OEE)	Day 4 AM: Day 3 Recap MSA GR&R	Day 5 AM: Day 4 Recap Binomial Lt & St Capability PPM, DPMO, R/1000 Design of Experiment (DOE)
Day 1 PM:  Problem Statement  Goal Statements  Cost of poor quality  Voice of the Customer  Daily Review	Day 2 PM:  • Effective Teams  • Effective Meetings  • Project Charter/ Mandate  • Daily Review	Day 3 PM:  • Statistics  • Data Worlds  • Data Collection  • Sampling  • Sampling  Frequency  • Daily Review	Day 4 PM: Process Capability FMEA Daily Review	Day 5 PM:  • Time to revisit areas already covered  • Review week 2

### Week 2

<ul><li>Day 1 AM:</li><li>Process</li><li>Mapping</li><li>VSM</li></ul>	Day 2 AM: Day 1 Recap Vastes Waste Walks	Day 3 AM: Day 2 Recap Pareto Analysis Hypothesis Testing	Day 4 AM  Day 3 Recap  Weibull Right Centred Reliability Analysis  Visual Management 6 Panel	Day 5 AM:  Day 4 Recap  Control Charts  Project Requirements
Day 1 PM:  VSM  5 Laws of Lean  Daily Review	Day 2 PM:  • 5 Whys (Triple)  • Cause & Effect  • Daily Review	Day 3 PM:  • Hypothesis  Testing  • Daily Review	Day 4 PM:  • A3 Practical Problem Solving  • Error Proofing  • Daily Review	Day 5 PM:  • Time to revisit areas already covered

**Please note** - Above format is a rough estimate and is dependent on progress throughout the training.

#### For more information:



# Format of Delivery

The support will be specifically tailored to the business and/or group needs and contain elements of one to one support to respond to individual's skills gaps.

The training content will be bespoke and specific to this organisation's requirements.

An integral part of the training and skills development will be one of 'experiential learning' by virtue of real, in the business project based activity.

## **Duration of Delivery**

Delivery time and number of participants will be bespoke to employer need with specific dates and phasing by agreement with the company and Brook.

An initial meeting will take place to discuss requirements where duration and selected modules will be decided to form the training programme schedule.

### **Business Benefits**

This training will help participants to not only understand Lean techniques but help the business to take a cohesive approach to lean and process improvements whereby they will relate directly to implementing business growth strategy, giving improved competitiveness, effectiveness and profitability.

Lean principles are implemented in many organisations to delight their customers and gain competitive advantage in the marketplace.

Successful companies are the ones who recognise organising the workplace and having a framework for Continuous Improvement is virtual for control and consistency.

The training will increase knowledge, skills and capability of individuals in relation to the core capabilities that their respective roles require to help drive growth and change in the business.



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