



About Us

Our Experienced Team Are Here to Help Support You With Business Growth, Increase Productivity and Facilitate Change

Brook offer a sounding board for new ideas, challenge the thoughts of your organisation's decision makers and help develop skill sets while managing your projects with us via our dedicated Business Support Team.

Our Business Support Team and Associate Consultants provide the knowledge and skills you may not have within your operation, providing bespoke solutions to consultancy and training requirements.

- We have supported local businesses by providing bespoke consultancy and training solutions.
- We bring awareness on what works and provide Project Management assistance via our experienced Business Support Team.
- We offer more accessible services by helping local businesses with financial support towards our programme's costs through our many funding partners.



Dom Brook - Managing Director

Dom guides the strategic direction of Brook, ensuring that the company continues its growth and expands on its current offering to service business needs across the region, maintaining high levels of client satisfaction rates that Brook is renowned for.

Email: dom.brook@brookconsult.co.uk



Andrew Rowley - Business Support & Compliance Director

Andrew is the first point of contact for consultancy & training enquiries and helps businesses not only identify project content, but also funding coordination to reduce costs and maximise commercial arrangements. Andrew plays an important role in shaping the future development of Brook's portfolio, meeting the ever-changing market requirements.

Email: andrew.rowley@brookconsult.co.uk

Meet the Team

We Enjoy Helping Businesses to Develop, Improve, Grow and Succeed



Dianne Bentley - Office Manager

Dianne is responsible for the day to day management and control of Brook's financial system. Dianne maintains relationships with consultants, clients and funding agencies and is the first point of contact for any finance-related queries.

Email: dianne.bentley@brookconsult.co.uk



Christian Arniakos - Business Support Coordinator

Christian is responsible for supporting the Brook management team in all things finance, project and funding related. Christian plays an important role managing the Brook portal and ensuring all consultant queries are answered and rectified in a professional and timely manner.

Email: christian.arniakos@brookconsult.co.uk



Richard Graham - Search & Digital Marketing Manager

Richard is responsible for supporting Brook's digital presence. Richard plays an important role in establishing brand awareness, managing SEO and all the main digital touch points for Brook.

Email: richard.graham@brookconsult.co.uk



Associate Consultants

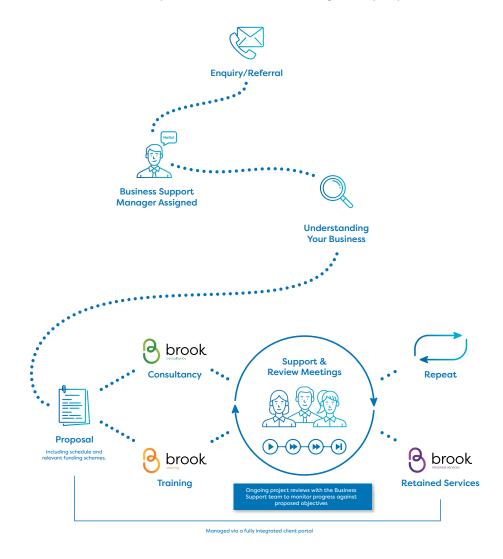
Our expert team of associate consultants bring you the best training and consultancy services for your business, helping you learn, plan, implement change and take the next steps to success.



How We Work

Helping Our Clients Get The Best Possible Results

Using innovation, creativity and expertise, we work closely with you to achieve significant, sustainable outcomes for your business with the value and long-term impact you need.





VISION

To give customers a tailored, cost-effective business support solution to achieve their desired goals.

MISSION

To connect and collaborate with businesses across the region to inspire growth, facilitate change and promote productivity by delivering training or consultancy related projects to the highest possible quality, each and every time.

VALUES



We Provide **Quality**



We Are **Passionate**



We Are **Approachable**



vve Collaborate



We Keep Things
Simple



Consultancy

Brook are a leading Business Support Consultancy, offering a sounding board for new ideas and challenging the thoughts of organisations' decision-makers, to help their business develop and grow. Brook provide consultancy in the below areas:



Digital Manufacturing

Helping manufacturers adopt and implement Digital Technologies to Support Productivity and Automation.



Innovation

Helping businesses achieve greater benefits from innovating products, services or processes.



Lean Implementation

Helping your operation eliminate non-value added activity while maximising the full potential of your people and processes.



Health & Safety

Bespoke service to safeguard employees, customers and protect your business.



International Trade

Helping clients of all sizes earn greater profits by enhancing their trade strategy.



Wellbeing

Our team of wellbeing specialists work with business owners, senior managers and employees.



Strategy Growth

Giving your business strategic direction through growth planning and implementation.



ISO System Implementation

Supporting businesses on the journey to ISO compliance.



HR Services

Delivering HR solutions to help vour business succeed.



Environmental, Sustainability & NetZero

Helping your business make a difference and reduce environmental impact.



Sales Process Optimisation

Improving your sales structure to generate more leads and improve conversion rates.



Marketing

Helping clients of all sizes earn greater profits by enhancing their marketing strategy to achieve commercial objectives.

Training

Brook are a leading training provider, offering training solutions for businesses to help upskill their staff via outstanding delivery. We are passionate about creating outcomes for our clients' staff to make them more productive, efficient and skilled within their assigned roles. Brook provide training in the below areas:



Strategic Planning

Providing your Senior Leadership team with up to date planning tools to support growth and structure.



Six Sigma

Yellow, Green & Black Belt

Providing specialist Six Sigma Certification for businesses that wish to improve the quality of their processes.



Leadership & Management

Helping identify, develop and retain future leaders



Lean Tools & Techniques

Providing a high quality knowledge bank of a variety of lean tools & techniques to support implementation.



Sales

Helping businesses focus on Goals, Process, Communication and Relationships to improve commercial relationships.



ISO Fundamentals & Internal Auditing

Providing you with the knowledge to run robust ISO Management Systems.



Human Resources

Providing you with the up-todate legislation to manage your staff queries effectively.



International Trade

Training to support businesses in understanding trade rules.



Health & Safety

Bespoke training to safeguard employees, customers and protect your business.



Environmental, Sustainability & NetZero

Helping your business make a difference and reduce environmental impact.



Retained Services

A dedicated support service delivered by our consultants to give you the best support in your chosen area, to help your business grow and succeed.

Delivery Areas



Digital Manufacturing



Strategy

Business Growth and Turnaround



Innovation



Leadership & Management Reviews



ISO System Maintenance



Lean Implementation



HR Services



Health & Safety



Environmental, Sustainability & NetZero



International Trade



Sales Process Design



Marketing

Service Management

All our retained service packages are managed through our custom Business Support gateway.

Business Benefits

Your business will get the support it needs at a fixed monthly cost, so you can manage cash flow better ensuring you can plan and grow your business. If you need more support than your current package contains, you can either pay for extra hours, or simply take the next package up. We keep it simple because we know running your business is stressful enough.



Service Levels

	Hour Packages		Day Packages	
8	Retained Service 3 Hours Per Month 1 hr - 15 hrs	Charge Per Hour	Retained Service Days Per Month 1 - 2 days	3 Charge Per Day POA
B. Comments	Retained Service 2 Hours Per Month 16 - 30 hrs	Charge Per Hour	Retained Service Days Per Month 3 - 4 days	2 Charge Per Day
8	Retained Service 1 Hours Per Month 31 hrs +	Charge Per Hour	Retained Service Days Per Month 5 days +	1 Charge Per Day POA

^{*}Prices will be confirmed upon enquiry.

Larger Packages

If you feel your business requires more support than the packages above, we would happily discuss your requirements.

Terms of Service

Hours

Hours will be accumulated from the 1st of every month until the last day of the month and invoices will be raised upon completion of the month.

Notice Period

Contracts are on a rolling basis and automatically cancelled if there is no activity within a 3 month period.

There is no notice period; when notice is given, we will stop work the following month,



Partnerships

Our Valued Partnerships

We are proud to work with key organisations to provide easy to access funding schemes that help businesses reduce costs on their business improvement projects with us.

We work in partnership with a number of local and national providers to deliver direct and sub contracted programmes, bridging the gap to ensure easy access for our clients across multiple sectors. Brook has an established and dedicated team to develop and manage our portfolio of partnerships, with proven expertise to access funding and collaboration bodies.





































Testimonials

Our Valued Clients



Euramax Solutions Ltd

"We now have a number of employees who have a greater understanding of our certification 9001/45001. We can also audit all our processes to ensure we are working efficiently. A big thank you to Brook!"

Vanshades Ltd



"Brook helped us to improve our systems and procedures across the board. They helped us create a fair and transparent HR policy which is a must have in the best interests of our employees and the business..."



Wolf Components Ltd

"It has been an insightful look into the lean manufacturing and development of my leadership skill and management. The course has been very useful and I will be implementing many of the ideas into Wolf's production and processes."

Craftwork Upholstery Ltd



"The work done has started the process for getting bills of material and raw material stock back onto a system. This will enable the business to generate a push pull with real time data that will help streamline production and cashflow."

Involution



"Brook kept us on track and brought valuable, independent views into the discussion that would either not have been considered, or glossed over. The program allowed us to make our end output 50% better compared to no assistance."

View more of our testimonials on our website.



brook corporate developments

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