

brook

Implementing
Business Support
Interventions to
Facilitate Change

# **Course Overview:**

Lean Implementation - Tools and Techniques

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#### **Content:**

The content will introduce learners to Lean tools and techniques together with how to get the best competitive advantage from implementing it in their operations.

#### Content includes:

- · Understanding Waste in all its forms and how to identify it
  - DOWNTIME Acronym
  - Red/Green Analysis (Non Value Adding/ Value Adding)
  - WIP/Lead Time relationship
  - · Lean/Agility
- · Gaining Market intelligence and understanding customer needs
- Failure mode and effects analysis (FMEA)
- · Process mapping
- Business performance measures, data collection & analysis
- Approach to improvement: Plan, Do, Check, Act; Kaizen; DMAIC
- 5S system of Workplace Organisation
- Foundation tools workplace organisation, standardisation
- · Root cause analysis Cause & effect
- · Pull/Kanbans
- Standard Operations
- SMED/Quick Changeovers
- Statistical techniques/6 sigma
- Implementation Plan, Do, Check, Act.

Further content will also be included and delivered progressively using feedback from the learners, and their developing understanding. This will include specific assignments drawn from, and adding benefit to their organisation and further one to one learning content, informed by any knowledge gaps or weaknesses in knowledge of any individuals in the cohort.



## Format of Delivery

The support will be specifically tailored to the business and/or group needs and contain elements of one to one support to respond to individual's skills gaps.

The training content will be bespoke and specific to this organisation's requirements.

An integral part of the training and skills development will be one of 'experiential learning' by virtue of real, in the business project based activity.

## **Duration of Delivery**

Delivery time and number of participants will be bespoke to employer need with specific dates and phasing by agreement with the company and Brook.

An initial meeting will take place to discuss requirements where duration and selected modules will be decided to form the training programme schedule.

#### **Business Benefits**

This training will help participants to not only understand Lean techniques but help the business to take a cohesive approach to lean and process improvements whereby they will relate directly to implementing business growth strategy, giving improved competitiveness, effectiveness and profitability.

Lean principles are implemented in many organisations to delight their customers and gain competitive advantage in the marketplace.

Successful companies are the ones who recognise organising the workplace and having a framework for Continuous Improvement is virtual for control and consistency.

The training will increase knowledge, skills and capability of individuals in relation to the core capabilities that their respective roles require to help drive growth and change in the business.



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